Akash Patel, 31

DBA and System Administrator

Professional **Qualifications**

- B.E. (Information technology),
with *first Class Sigma* GTU, 2016.
- Diploma in IT with first Class
Parul Institute GTU 2013

Core Competencies

- Communication & Interpersonal Skills
- No SQL - MongoDB
- SQL Database
- System Administrator
- Network Troubleshooting
- MIS Reporting

Areas of Interest

- IT Support
- Data Analysis & Management
- System Administrator
- AD Management
- Ticketing tools
- IT Administration
- HIMS Functional support

Career Objective

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me as a fresh graduate to grow while fulfilling organizational goals.

Technical Tools

- MongoDB & related tools
- SQL Server
- Android Studio
- Microsoft Office Suits
- Veeam Backup
- Citrix
- VMware and Vshepre
- Cisco Meraki Dashboard

Career Summary   7.5 Years

IQVIA (SVP Hospital, Assistant Manager)

More than Two year of experience as **DBA and System Admin** at SVP Hospital, Ahmedabad, AMC.

Operations

- Support for web based HIMS and its operations
- Management of VM-ware & Citrix based Virtualization & VDI Systems.
- Complete master data management for Active Directory.
- IT Infrastructure Management and Maintained application up time, availability, and performance.
- Data backup using Veeam Backup & Replication tools.
- Functional support of PACS System.
- Functional Support to Domain Environment.
- Handling of Smart Server Rack.
- Escalation of ticket/issues to respective OEM & its resolution as per OEM's SLA.
- Query data from backend MongoDB Database Using NoSQL Booster.
- Maintain Data record and provide complex MIS Reports as and when required by AMC.

Sunshine Global Hospital, Surat

2.5 years of working experience as an **IT Executive** for Sunshine Global Hospital Surat.

Operations

- Managing web based HIMS and its operations
- Providing Operational (functional) and Back-end (database) support for HIMS
- Providing software as well as hardware related technical support.
- Data Backup (NAS)

Jameel Poverty Action Lab, SA at IFMR. (Surat)

3 years of experience as Field Monitor and Surveyor at Emission Training Scheme Project with an aim to reduce emissions adopting different methods.

Operations

- Troubleshoot issues impacting data transfer from remote sites to central server.
- Regularly liaise with industry association, Gujarat pollution Control Board (Regional Office, Surat), device vendors and IT vendors.
- Based on field data guided and documented major changes in industry information.

✉ patelakash2393@gmail.com   📞 +91-8866432692