

Ranjit Aparnathi

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Career Objective

To start my career as a Desktop support engineer with an organization with highly dynamic and professional work environment

Professional Qualification

Completed Hardware & Networking course.
Form Jetking Learning Center Junagadh

Key Learning (Operating System)

- ☞ Windows -7, Windows-8, Windows-10, windows-11
- ☞ Installation and troubleshooting of operating system.
- ☞ Upgrade and restore the operating system and application configuration.

Key Learning (Hardware Skills)

- ☞ PC assembling
- ☞ Formatting
- ☞ Drivers Configuration
- ☞ Installation Windows -7, Windows 8, Windows 10, 11
- ☞ Troubleshooting on hardware level.
- ☞ LAN, WAN knowledge
- ☞ Networking knowledge
- ☞ TCP/IP,DNS, DHCP
- ☞ Network Printer USB printer Installation

Key Learning (Server)

- ☞ Installing and configure server 2008.
- ☞ Basic Troubleshooting of server 2008

Work Experience

Worked with Aforeserve.com Limited Reside Engineer At Sikka (Jamnagar) From 26th March 2018 to 5th October 2019.

Worked with Progressive Infotech Pvt. Ltd at Porbandar location as Deskside Support Engineer 20th January 2020 to 16th Dec2023.

Worked with Unique Enterprise At Shapar (Jamnagar) location as system Administrator From 16th Jan 2024 to
Till Date

- The Desktop support Engineers shall provide assistance to the IT users.
- The Engineers will be deployed full-time as per the project timings as required.
- Responsible for providing IT assistance including application support, hardware and software installation and troubleshooting.
- Adhering to resolution time
- Windows installations and troubleshooting along with domain and workgroup systems.
- Skills to provide Remote support on Phone or through tool.
- Management of user accounts and access controls to client data
- Cleaning of system junk files, cookies and unwanted files for system performance

- Should handle installation and configuration of Antivirus Software on all the Desktops and laptops Updating of Anti-Virus patches.
- support, Handover and take over assets for users to our IT store.
- Outlook mail configurations and troubleshooting and PST mapping backup.
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- Installation of MS Office 2010, 2013, 2016, 365 setup and troubleshooting
- SR raised with different vendors on warranty laptops, Desktop and Printers.
- Perform system software and hardware maintenance, evaluate, test and integrate upgrades to operating systems, support software and applications.
- Response & closure of calls within committed norms
- Installation of SCCM, DLP, Cortex, Zscaler, CrowdStrike & disable USB ports.
- Knowledge Of RF devices and tower.
- Knowledge of SR and incident and using
- Knowledge of VPN Configuration and Troubleshooting
- Knowledge of console cable and Network device accessibility
- One Drive and SharePoint configuration
- Ticking tool, Service Now, Summit.
- Remote Tool Knowledge Log Me In, BeyondTrustcloud, Quick Assist, Team Viewer.
- Managed Biometric Machine at site.

Academic Qualification

Completed Bachelor of Computer Application from Saurashtra University, Rajkot year 2017
Intermediate from GSEB Board in year 2014
High School from GHSEB Board in year 2012

Personal Details

Name : Ranjit Giri Aparnathi
Date of Birth: 26 Jul 1996
Father s Name: Arvind Giri Aparnathi
Nationality: Indian
Marital Status: Unmarried
Languages known: Hindi, Gujarati, English
Permanent Address: To Sitana, Ta- Manavadar, Dist- Junagadh

Declaration

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

Ranjit Aparnathi