

## **CURRICULUM VITAE**

Tejas M Nathavani  
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### **OBJECTIVE:**

To associate myself with a professionally driven esteemed organization which offers continuous challenges and excellent growth prospects, where I could contribute significantly to the organization through my skills.

### **EDUCATIONAL QUALIFICATION:**

Examination	Institution	Year
M.B.A(IT)	Sikkim Manipal University	2013
B.SC(IT)	SSSDIIT Junagadh	2010
H.S.C	Swami Vivekanand Vidhya mandir Mangrol	2007
S.S.C	Ajay School Mangrol	2005

### **PROFESSIONAL EXPERIENCE: Telecom/Networking**

Currently working as an Dy. Manager **(TL)** in GTPL,  
Rajkot. enterprise Department since March 2019 to till date

### **Technical Skill Summary.**

- Understanding of LAN /WAN installation and troubleshooting.
- Knowledge of HUB, Switch (Cisco 2950,3550,3750, Juniper 4200, Huawei, Zyxcel 3500,3600 switch) Router (Cisco 7600 & Alu SR C-12 & MikroTik).
- Knowledge of Installation & configuration of Windows XP/Windows 7/ Windows 8/ Windows 10
- Knowledge of Installation & configuration of different types of printers.
- Knowledge of Installation & Configuration of MS Office (2003,2007,2010,2013,2016) & O365

**Experience: -**

- Total 14 Year experience in technical domain with handling different kind of Enterprise services installation and Maintenance.
- Service operation, Team management, project work, enterprise Customer etc.
- Ability to Work under Huge Pressure

**Since March 2019: - GTPL BROADBAND PVT LTD RAJKOT****Representative Technical- Dy. Manager (TL)****Role & Responsibilities**

- Managing overall cluster Enterprise services and Operation.
- Also managing entire customer complain and Installation.
- Responsible for Handling All Saurashtra & Kutch area in Digital Gujarat WIFI Project. And Every town multiple customer integrated with ring Network.
- Handling Survey, premises and installation of overall cluster ring Network via fiber optic.
- Also, installation and configuration of Wi-Fi Access point and D-Link switch.
- Work in Home department project installed and Maintained customer complains.
- Handling of FRT Team.
- Survey, Installation and configuration of (cambium) Wireless Connectivity.
- Installation of overall cluster Enterprise customer fiber end to end connectivity.
- Responsible of Configuration of different type of Router and Switch.

**September 2011 to March 2019: -TATA Communication LTD.****Enterprise Cluster Engineer.****Role & Responsibilities.**

- Managed of overall enterprise customer services and operations
- Putting WIMAX and RADWIN circuits under Stability with checking required Bandwidth.
- Responsible for Commissioning of New Ckt (WIMAX) Including NOC Acceptance Test (AT) & Stability Test
- Worked as Field Maintenance Engineer on WIMAX PROJECT which involves WIMAX ANTENNA INSTALLATION, COMMISSIONING & AT PROCESS, WIMAX SITE SURVEY.
- Responsibilities at primary level on Cisco switch & Routers for troubleshooting
- Onsite/Remotely troubleshooting & Upgradation related problems of WIMAX and RADWIN (WINLINK 1000). Providing onsite support for problems related to Link down from end to end task.
- Responsibility for Upgrading of VPN and ILL circuits.
- Responds to tickets opened by routine alarms and network issues.
- Accesses specific customer process information to identify appropriate problem-resolution procedures and contacts.
- Makes initial outbound contact with customer to notify them of routine alarms and network issues
- Remote accesses into customer networks following customer-specific procedures to confirm connection and power.
- Works with customer to perform troubleshooting of outages to determine if issue is telecom, power, cabling or equipment related.
- Assists customer in identifying and resolving cabling or power issues.

- Instructs customer on how to clear alarms and/or reset equipment
- Opens a ticket with the designated phone company for telecommunications-related issues. Follows established Telco procedures. Notifies customers" help desk of Telco ticket status
- Continues to drive issues with the telecommunications company to ensure timely resolution of customer's network outage. Follows escalation procedures for the Telco when issues are not being resolved.
- Maintains communication with the customer throughout the problem resolution process of actions taken.
- Verbally communicates escalation issues impacting targeted response times to management
- Updates ticket status in Network Operating Centre systems.
- Responsible for complete Hand over WiMAX, Cambium (P2P), and RADWIN links (PMP And P2P) to Operations and maintenance team.
- Implementation and Maintenance of Wi-Fi and WiMAX/RADWIN Infrastructure
- Troubleshooting Hardware and Firmware Level.
- Configuring Adaptive Modulation according to user requirement
- Link budget Calculation for Wireless Link.
- Signal Quality/strength analysis.
- Troubleshooting for full configuration in RICI and MRO-TEC convertors.

**November 2010 to August 2011: -Tulip Telecom LTD.**  
**Assistant Engineer.**

**Role & Responsibilities.**

- Work in GSWAN project installed and Maintained customer complains.
- Survey Testing and installation of different types of Wireless links.

**March 2009 to August 2009: - Mamlatdar Purvatha Dept Mangrol.**  
**Admin IT.**

**Role & Responsibilities.**

- Handling LAN & WAN installation and troubleshooting.
- Handling Different type of PC

**Personal Details: -**

- Name: - Tejas Nathavani
- DOB: - 15/09/1990
- Marital Status: - Married
- Language Known: - Gujarat, Hindi, English.

**Declaration.**

I am also confident of my ability to work in a team.  
 I hereby declare that the information furnished above is true to the best of my Knowledge

**Date: -**

**Place: -**

**Tejas Nathavani**